



AP&C

DATA PRIVACY POLICY

OCTOBER 2020

At AP&C Ltd we are committed to safeguarding and preserving the privacy of both our clients data and our website visitors.

This Privacy Policy applies to the AP&C Ltd website and servers, it describes the information that we collect by automated means through the use of automated information gathering tools, why we collect it, who we share it with, how we use it and how we protect it. This privacy policy will help you to understand how AP&C Ltd uses and protects the data you provide when you visit or use AP&C Ltd to provide marketing services.

We reserve the right to change this policy at any given time, so please review this policy regularly. This Privacy Policy was last updated in October 2020.

DATA WE COLLECT

In running and maintaining our website, we may collect and process the following data:

- Your IP address.
- Information provided voluntarily by you. For instance, if you register your information on an enquiry form.
- Information about the use of our site. This includes details of your visits, such as resources accessed, and pages viewed. This this can include, location data, IP addresses, traffic data and other communication data.
- Information used to enhance your browsing experience. For instance, we may use cookies to determine if you have visited our website before and inform us about site features in you are interested in, thereby permitting us to better tailor our Website content.

We all collect other personal data from various other resources.

This includes the following:

- Information generated from the use of cookies on our website
- Information generated by usage of our products and services
- Service providers that help to determine your locations from your IP addresses to customise products to your location

This data collected can include the following:

- Name – including first name and last name
- Contact details
- Email address
- Phone number
- Demographics – including country, city and your preferred language



WHY WE COLLECT YOUR DATA

When we collect your personal data through our website, social media, or over the phone we use the provided data for the following:

- To provide you with information you requested about our services or products, or to contact you about your enquiry by providing customer support
- To maintain our database records and monitor the use of our services and products to improve our service to customers
- To inform our clients or customers about our products and services
- To better understand your needs and to improve our products and services
- To inform you of any changes to our website, services or products
- For marketing purposes, such as email marketing campaigns containing information we think you will find interesting
- To contact you to fill out surveys and participate in other types of market research
- To customise our website to match your online behaviour and personal preferences



SAFEGUARDING AND SECURING THE DATA

AP&C Ltd is committed to securing your data and keeping it confidential. AP&C Ltd has done all in its power to prevent data theft, unauthorized access, and disclosure by implementing the latest technologies and software, which help us safeguard all the information we collect online. The safeguards ensure that our contractors, agencies and other third parties will keep your data confidential and secure.

- We require all third parties to enter into a contract with us that includes confidentiality obligations
- All employees have confidentiality clauses in their employment contracts
- We carry out due diligence when necessary in relation to the technical and organisation measures used by our suppliers to ensure that personal data is processed securely

We will not disclose your personal information to any other party other than those stated in our Privacy Policy, unless the following circumstances occurs:

- In the event that we sell any or all of our business to the buyer
- Where we are legally required by law to disclose your personal information
- To further fraud protection and reduce the risk of fraud
- If you have shared your data for a one time use, we will delete all details supplied to us immediately after we have processed the data

USE OF COOKIES

Cookies provide information regarding the computer used by a visitor. We may use cookies to gather information about your computer, such as the pages you've visited in order to assist us in improving our website to your needs. Once you agree to cookies you allow us to collect the data regarding your online behaviour. After the data is used for statistical analysis it is removed from our system. You can disable cookies by accessing the setting on your internet browser.

FORM RELATED COOKIES

When you submit data to through a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence.

THIRD PARTY COOKIES

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

We sometimes test new features and make changes to the way our website is delivered. When we are still testing new features, these cookies may be used to ensure that you receive a consistent experience whilst on the site whilst ensuring we understand which optimisations our users appreciate the most.

This site uses Google Analytics to track user interaction. Google Analytics (GA) sets cookies to help us accurately estimate the number of visitors to the website and what content is most popular. This helps to ensure that our website is responding to your needs in the best way possible. Although GA records data such as your geographical location, device, internet browser and operating system, none of this information personally identifies you. GA also records your computer's IP address which could be used to personally identify you but Google do not grant us access to this. We consider Google to be a third-party data processor.

In addition to Google Analytics, this website collects information (already held in the public domain) attributed to the IP address of the computer or device that is being used to access it. The information is supplied to us from Spotler. We use this tool collect information such as your IP address, your operating system, your browser ID, your browsing activity, and other information about how you interacted with our website for Marketing purposes. This data is managed by us directly.

LINKS TO OTHER WEBSITES

Our website contains links that lead to other websites. If you click on these links AP&C Ltd are not held responsible for your data and privacy protection. Visiting those websites is not governed by this privacy policy agreement.

INFORMATION COLLECTED

We do not sell your personal information to third party companies.

We transfer personal data to the following categories of recipients:

- Companies who we appoint under contract to host our services
- Companies or individuals who we appoint to provide services to us which include processing personal data
- Actual or potential business partners who need access to personal data to evaluate or carry out a business relationship or to conclude a transaction with us
- AP&C Ltd employees. This access is restricted only to employees who need to have access to personal data to perform their work duties

OUR THIRD-PARTY DATA PROCESSORS

We use a number of third parties to process personal data on our behalf. These third parties have been carefully chosen and all of them comply with the UK Data Protection Act 1998 and EU General Protection Regulation 2018 legislation. The third parties that are based in the UK and Privacy Shield compliant.

- Google
- Spotler
- Communigator
- Microsoft
- Acronis

STORING AND SUPPLY OF YOUR PERSONAL DATA

The Personal Data submitted directly by you via contact and other forms, through our website, on social media platforms, on landing pages, via supplied email data and over the phone are stored in our database which is cloud based and guarded by our Company Information Security Policy.

Please note that when providing us data containing PII that this needs to be in excel format and password protected. The password should be provided via a separate communication.

In operating our website it may become necessary to transfer data that we collect from you to locations outside of the European Union for processing and storing. By providing your personal data to us, you agree to this transfer, storing or processing. We do our utmost to ensure that all reasonable steps are taken to make sure that your data stored is treated securely. Unfortunately, the sending of information via the internet is not totally secure and on occasion such information can be intercepted. We cannot guarantee the security of data that you choose to send us electronically, sending such information is entirely at your own risk.

We retain personal data for a period of 5 years. After that time, unless there is a need to retain that data for purposes connected with protecting our interests or those of third parties we will erase all data other than that needed to comply with our statutory obligations.

Web beacons (also known as internet tags, pixel tags and clear GIFs) are clear electronic images that can recognize certain types of information on your computer, such as the type of browser used to view a website page, when you viewed a particular site linked to the Web beacon, and a description of a site tied to the Web beacon. Certain pages on our Website may contain such Web beacons which the Company uses to operate and improve the Website.

ACCESSING YOUR DATA

You have the following rights in relation to your personal data;

- Our use of your email address for marketing purposes is subject to your consent and you have the right at any time to withdraw that consent at any time by using the 'unsubscribe' button at the bottom of our marketing emails
- You have the right to access your personal data, which means you can confirm that your personal data is being processed and to allow you to check if the processing is lawful
- You have the right to update the personal information we hold about you
- You also have the right to request all personal information that we hold on you, to request restriction of the processing of that data and to request that we delete that data or object to continued processing where it is excessive or no longer required for the purpose for which it was collected

Please note that where allowed by applicable law there may be an administrative charge for supply of copies of data and we reserve the right to charge a fee to cover costs incurred by us in providing you with the information and we may also require you to ~~provide us with appropriate identification before we comply with this request.~~

If you have a complaint about the way in which we use your personal information you have the right to complain to the Information Commissioner (www.ico.gov.uk)

Before it gets to that situation, please make sure you contact AP&C Ltd, on the information provided below, should you wish to exercise any of your rights or if you have any questions about the processing of your personal data.

As soon as we receive your email or letter, we will confirm receipt of your request within 10 working days and we will respond within 1 month, unless the request is complex or numerous in which case the period in which we must respond can be extended by a further two months.

VIRTUAL EVENTS GDPR

DATA PROTECTION

The operators of this website and its pages take the protection of your personal data very seriously. Hence, we handle your personal data as confidential information and in compliance with the statutory data protection regulations and this Data Protection Declaration.

Whenever you use an AP&C associated registration platform, a variety of personal information may be collected. Personal data comprises data that can be used to personally identify you. Your data will not be disclosed to third parties for advertising purposes. The collected data will be used exclusively for the event or conference for which it was intended. Data will be deleted 3 months after processing.

We herewith advise you that the transmission of data via the Internet (i.e. through e-mail communications) may be prone to security gaps. It is not possible to completely protect data against third party access.

This Data Protection Declaration explains which data we collect as well as the purposes we use this data for. It also explains how, and for which purpose the information is collected.

REGISTRATION

As part of the registration process, various personal information (name, address, contact details, etc.) will be collected as well as information required to complete your booking (desired booking type, participant type, additional booking options, etc.). Depending upon your booking type and preferences, payment data (account details, credit card details) may be collected as well. In order to verify your eligibility of participation and/or statistical purposes, you may also be asked to provide professional information such as present and/or past profession, field of practice, research, study, etc.

RECORD OF ATTENDANCE

In order to provide certification, participants' personal data (name, address, occupation, etc.) are required.

HOW DO WE RECORD YOUR DATA?

We collect your data as a result of your sharing of your data with us. This may, for instance be information you enter into our contact form.

Our IT systems automatically record other data when you visit our website.

DATA RETENTION AS A THIRD PARTY

All data supplied via our events registration platform or directly via events partners will not be retained for future use unless otherwise specified.

If the data provided is intended to be used again, it will be used solely for its original intended purpose and will not be used to promote other events or sold to a third party unless explicitly consented to at the time.

All event exhibitors are required to obtain consent to use customer data from virtual events for marketing purposes.

An opportunity to opt-in to consent will be presented at any point where data may be transmitted or registered.

Should we find data supplied by an operating partner was not collected in a GDPR compliant way, the parties in question will be notified and subsequently removed from all lists.

CONTACTING US

If you have any questions regarding your data or this privacy policy, please do not hesitate to contact Marshall Greensmith marshall.greensmith@appleprint.co.uk or by writing to us at:

AP&C Ltd
The Orchard,
Abex Road,
Newbury RG14 5EY

Cyber Protection Provided by ACRONIS – AP&C does not have any on-premise servers, all our storage is provided but Microsoft and protected by Acronis.